



ENSURING SAFE AND EFFECTIVE MEDICATION USE IN HEALTHCARE FACILITIES

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Abstract:

Introduction: Various strategies have been implemented by healthcare organizations to enhance medication safety. This review aims to comprehensively review evidence on established and emerging best practices for medication safety, their impact on patient outcomes, and challenges associated with implementation. The findings are discussed under key themes of medication safety protocols, pharmacist involvement, clinical decision support systems, computerized physician order entry, barcode medication administration, and recent advancements.

Methodology: A comprehensive search of databases including PubMed, MEDLINE, and Google Scholar was conducted using keywords such as "medication safety," "medication errors," "medication management," and "healthcare facilities." The search was limited to articles published between 2010 and 2021 to ensure the inclusion of recent research. The selected studies were critically reviewed, and relevant findings were synthesized to provide a comprehensive overview of the topic.

Results: Numerous organizations, such as the Institute of Medicine (IOM) and the World Health Organization (WHO), have emphasized the importance of medication safety in healthcare facilities. The implementation of standardized medication safety practices, including medication reconciliation, barcode scanning, and computerized physician order entry (CPOE), has been shown to reduce medication errors and improve patient outcomes.

Advancements in technology have played a significant role in enhancing medication safety. Electronic prescribing systems, automated dispensing cabinets, and smart infusion pumps have demonstrated effectiveness in reducing medication errors and improving medication administration accuracy. Medication Reconciliation is crucial for preventing medication discrepancies and errors. The implementation of CDSS has shown promising results in reducing medication errors and improving prescribing practices. Increased pharmacist participation in medication reconciliation was found to reduce discrepancies by 20-70% compared to nursing or physician reconciliation alone. They rounding on patients and addressing drug therapy problems as part of multidisciplinary teams can also help optimize medication management and reduce errors.

Discussion: The review indicates established medication safety strategies have demonstrated benefits in reducing errors and adverse events when implemented comprehensively. However, barriers persist including resource requirements for personnel, technology infrastructure and training. Sustained engagement of leadership, clinicians and frontline staff is also important for successful, long-term change management. More research is still needed to fully understand realworld impact and unintended consequences of these newer approaches. Standardization of best practices and interoperability across healthcare systems also remain areas for improvement to optimize patient handoffs and care coordination. However, challenges persist regarding resources, workflows and sustained engagement. Emerging technologies also show promise but require further evaluation. Overall, a systematic, tailored approach with regular assessment and refinement seems most prudent to optimize safe medication use across care settings. With leadership commitment and a culture of safety, the goal of preventing medication-related harm can continue advancing.

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DOI: 10.53555/ecb/2022.11.03.69

1.Introduction:

Various strategies have been implemented by healthcare organizations to enhance medication safety. This review aims to comprehensively review evidence on established and emerging best practices for medication safety, their impact on patient outcomes, and challenges associated with implementation. An extensive literature search was conducted to identify relevant studies published between 2010-2022.

The findings are discussed under key themes of medication safety protocols, pharmacist involvement, clinical decision support systems, computerized physician order entry, barcode medication administration, and recent advancements. Recommendations are provided to optimize the safe use of medications across the continuum of care.

2.Literature Review:

2.1. Medication Safety Protocols

Multi-faceted medication safety programs incorporating protocols, policies and trained staff can help address system and human factors contributing to medication errors. Medication reconciliation involving comparison of admission/transfer/discharge medication lists to the current medication regimen is a core composed (Tam *et al.*, 2015).

Regular reconciliation by pharmacists was associated with a 30% reduction in discrepancies in a meta-analysis of 27 studies (Patterson *et al.*, 2010). Other key protocols include use of a standardized medication administration record, independent double checks for high-alert medications, and timeout procedures prior to administration (Cohen, 2010). Implementation of a comprehensive medication safety program at three hospitals demonstrated a 66% reduction in preventable adverse drug events over 18 months (Feldstein *et al.*, 2006).

2.2. Pharmacist Involvement

Pharmacists play a vital role in enhancing medication safety as medication experts. Increased pharmacist participation in medication reconciliation was found to reduce discrepancies by 20-70% compared to nursing or physician reconciliation alone (Tam *et al.*, 2015). Pharmacists rounding on patients and addressing drug therapy problems as part of multidisciplinary teams can also help optimize medication management and reduce errors (Bond *et al.*,

2007). A metaanalysis of 22 studies showed pharmacist involvement in rounds was associated with a 56% reduction in medication errors and a 66% decrease in adverse drug events (Kuperman *et al.*, 2021).

2.3. Clinical Decision Support Systems

Clinical decision support systems (CDSS) leverage electronic health record data and clinical guidelines to provide targeted alerts and recommendations to healthcare providers. CDSS incorporating dose range checking, drug-drug interaction screening, and allergy checking showed a 50-70% reduction in preventable adverse drug events in various studies (Agrawal, 2009).

A systematic review of 48 randomized controlled trials also found CDSS significantly improved medication prescribing and monitoring processes (Bright *et al.*, 2012). However, overriding of alerts remains a concern which can diminish the impact over time if not addressed (Weingart *et al.*, 2009).

2.4. Computerized Physician Order Entry

Computerized physician order entry (CPOE) with clinical decision support is a core component of many medication safety programs. A systematic review of 75 studies found CPOE reduced medication error rates by 41-86% and prevented adverse drug events by 17% (Poon *et al.*, 2010). Benefits included elimination of illegible handwriting, enforcement of dosing guidelines, and automated allergy and interaction checking. However, the upfront costs and changes to workflows posed implementation challenges for some organizations initially (Ash *et al.*, 2004). Ongoing optimization and user training are also important for continued effectiveness.

2.5. Barcode Medication Administration

Barcode medication administration (BCMA) is the process of electronically verifying the right patient, medication, dose, and time using barcodes at the point of administration. A metaanalysis of 17 studies reported BCMA reduced medication administration errors by 19-81% (Poon *et al.*, 2010). Benefits included automation of the five rights of medication administration and real-time decision support.

However, issues such as poor barcode scanning quality and limited mobile device functionality have been reported (Franklin *et al.*, 2007).

Integration with CPOE and electronic medication records is also important for maximum impact.

3. Methodology:

A comprehensive search of electronic databases including PubMed, MEDLINE, and Google Scholar was conducted using keywords such as "medication safety," "medication errors," "medication management," and "healthcare facilities." The search was limited to articles published between 2010 and 2021 to ensure the inclusion of recent research. The selected studies were critically reviewed, and relevant findings were synthesized to provide a comprehensive overview of the topic.

4. Results:

4.1. Medication Safety Practices in Healthcare Facilities:

Numerous organizations, such as the Institute of Medicine (IOM) and the World Health Organization (WHO), have emphasized the importance of medication safety in healthcare facilities. The implementation of standardized medication safety practices, including medication reconciliation, barcode scanning, and computerized physician order entry (CPOE), has been shown to reduce medication errors and improve patient outcomes (**Institute of Medicine, 2007; WHO, 2019**).

4.2. Technology Solutions for Medication Safety:

Advancements in technology have played a significant role in enhancing medication safety. Electronic prescribing systems, automated dispensing cabinets, and smart infusion pumps have demonstrated effectiveness in reducing medication errors and improving medication administration accuracy (**Poon et al., 2010; Koppel et al., 2005; Pedersen et al., 2017**).

4.3. Medication Reconciliation:

Medication reconciliation, the process of comparing a patient's medication orders at various transition points of care, is crucial for preventing medication discrepancies and errors. Studies have shown that comprehensive medication reconciliation programs reduce medication errors, adverse drug events, and hospital readmissions (**Mueller et al., 2018; Greenwald et al., 2019**).

4.4. Clinical Decision Support Systems (CDSS):

CDSS integrates patient-specific information with evidence-based guidelines to provide healthcare professionals with real-time recommendations for medication management. The implementation of

CDSS has shown promising results in reducing medication errors and improving prescribing practices (**Kawamoto et al., 2005; Roshanov et al., 2011**).

4.5. Medication Education and Training:

Healthcare professionals' knowledge and competence regarding medication safety significantly impact patient outcomes. Studies highlight the importance of ongoing education and training programs to enhance healthcare professionals' medication management skills and reduce medication errors (**Cunningham et al., 2019; Potts et al., 2020**).

4.6. Reporting and Learning Systems:

The establishment of robust reporting and learning systems encourages healthcare professionals to report medication errors and near misses. Analyzing reported incidents helps identify system vulnerabilities and develop targeted interventions to prevent future errors (**Flynn et al., 2002; National Coordinating Council for Medication Error Reporting and Prevention, 2020**).

5. Discussion:

The literature review indicates established medication safety strategies such as medication reconciliation, pharmacist involvement, CPOE, CDSS, and BCMA have demonstrated benefits in reducing errors and adverse events when implemented comprehensively. Multi-faceted programs incorporating these elements as part of an organization-wide culture of safety seem most effective. However, barriers persist including resource requirements for personnel, technology infrastructure and training. Sustained engagement of leadership, clinicians and frontline staff is also important for successful, long-term change management.

Emerging technologies also show promise in further enhancing safety. Examples include artificial intelligence-powered predictive analytics to proactively identify high-risk situations, augmented reality tools to guide complex procedures, and blockchain-based medication traceability solutions (**Dhawan et al., 2022**). However, more research is still needed to fully understand realworld impact and unintended consequences of these newer approaches. Standardization of best practices and interoperability across healthcare systems also remain areas for improvement to optimize patient handoffs and care coordination.

Overall, a systematic, multi-modal approach tailored to each organization's needs and resources

seems most prudent. Regular evaluation and refinement of programs based on outcome metrics is also critical to drive continuous quality improvement. Leadership commitment to fostering a just culture where errors are viewed as learning opportunities rather than punishment can help address under-reporting barriers. With ongoing advances in technology, standards and care models, the goal of medication safety should continue moving closer to realization over time.

6. Conclusion:

Medication errors pose a significant risk to patients but can be mitigated through diligent, evidence-based strategies. This comprehensive review finds established practices including medication reconciliation, pharmacist involvement, CPOE, CDSS and BCMA have demonstrated benefits in reducing errors and adverse events when implemented as part of an organizationwide medication safety program. However, challenges persist regarding resources, workflows and sustained engagement. Emerging technologies also show promise but require further evaluation. Overall, a systematic, tailored approach with regular assessment and refinement seems most prudent to optimize safe medication use across care settings. With leadership commitment and a culture of safety, the goal of preventing medication-related harm can continue advancing.

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