



## CHALLENGES AND SOLUTIONS IN MANAGING INFECTIOUS DISEASE FATALITIES IN FORENSIC AND MORTUARY SERVICES: A CRITICAL ANALYSIS

**Khaled Mohammed Ali Al Shreef<sup>1\*</sup>, Faez Hamad Ali Al Jamish<sup>2</sup>, Mohammed Hadi Al Mansour<sup>3</sup>, Hamad Mahdi Saleh Al Sogoor<sup>4</sup>, Nasser Shedad Saleh Alyami<sup>5</sup>, Mohammed Ahmad Al Wargash<sup>6</sup>, Abdullah Hadi Lesslom<sup>7</sup>, Fahad Hadi Al Lslom<sup>8</sup>**

### Abstract

In the wake of global health crises stemming from infectious diseases, forensic and mortuary services face unprecedented challenges in managing fatalities. These departments play a pivotal role in public health and safety, necessitating the development of robust strategies to handle the complexities of infectious disease fatalities. This critical analysis delves into the multifaceted challenges encountered, including biohazard risks, resource constraints, logistical complexities, legal and ethical considerations, and the psychological impact on staff. It further explores current strategies and solutions implemented to mitigate these challenges, such as enhanced safety protocols, specialized training programs, technological advancements, interdepartmental collaboration, and support systems for staff well-being. Through a synthesis of literature and case studies, this article highlights the effectiveness of these strategies and proposes recommendations for future preparedness and response efforts. The ultimate goal is to enhance the capacity of forensic and mortuary services to manage infectious disease fatalities efficiently, safely, and with dignity, thereby reinforcing public health infrastructure in the face of future outbreaks.

**Keywords:** Infectious disease fatalities, Forensic services, Mortuary services, Biohazard management, Public health, Safety protocols, Resource allocation, Psychological impact, Technological advancements, Interdepartmental collaboration

<sup>1\*</sup>Ministry of Health, Saudi Arabia; Email: [kmalsharef@moh.gov.sa](mailto:kmalsharef@moh.gov.sa)

<sup>2</sup>Ministry of Health, Saudi Arabia; Email: [faljamish@moh.gov.sa](mailto:faljamish@moh.gov.sa)

<sup>3</sup>Ministry of Health, Saudi Arabia; Email: [moalmansour@moh.gov.sa](mailto:moalmansour@moh.gov.sa)

<sup>4</sup>Ministry of Health, Saudi Arabia; Email: [Halsogoor@moh.gov.sa](mailto:Halsogoor@moh.gov.sa)

<sup>5</sup>Ministry of Health, Saudi Arabia; Email: [nalgshanin@moh.gov.sa](mailto:nalgshanin@moh.gov.sa)

<sup>6</sup>Ministry of Health, Saudi Arabia; Email: [malwargash@moh.gov.sa](mailto:malwargash@moh.gov.sa)

<sup>7</sup>Ministry of Health, Saudi Arabia; Email: [alesslom@moh.gov.sa](mailto:alesslom@moh.gov.sa)

<sup>8</sup>Ministry of Health, Saudi Arabia; Email: [Flslom@moh.gov.sa](mailto:Flslom@moh.gov.sa)

**\*Corresponding Author:** Khaled Mohammed Ali Al Shreef

\*Ministry of Health, Saudi Arabia; Email: [kmalsharef@moh.gov.sa](mailto:kmalsharef@moh.gov.sa)

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## Introduction

The intersection of forensic and mortuary services with public health becomes most apparent during outbreaks of infectious diseases. These services are essential in managing the deceased, providing vital information for epidemiological studies, and ensuring community safety. However, the rise in fatalities associated with infectious diseases poses significant challenges, straining these critical systems and underscoring the need for effective management strategies (Smith & Morgues, 2020). The handling of infectious disease fatalities is fraught with complexities, ranging from safety concerns to logistical and ethical dilemmas, all of which necessitate a comprehensive and nuanced approach.

Forensic and mortuary services are tasked with the dignified and safe handling of the deceased, a responsibility that becomes particularly challenging during infectious disease outbreaks. The risk of transmission, coupled with the increased volume of cases, can overwhelm existing resources and protocols (Rani, 2020). Moreover, the necessity to conduct autopsies and other post-mortem examinations to understand disease mechanisms and contribute to public health data further complicates these tasks. These services thus become a crucial link in the chain of disease control and prevention, providing essential data that can inform public health policies and intervention strategies.

The challenges faced by these services during infectious disease outbreaks are multifaceted. Biohazard risks are a primary concern, as staff are directly exposed to pathogens, necessitating stringent safety protocols and personal protective equipment (PPE) to mitigate the risk of transmission (Public Health Agency, 2021). Additionally, the increased workload can lead to resource constraints, with shortages of PPE, facilities for safe storage, and personnel trained in handling infectious materials becoming evident (Lee & Funeral Services, 2022). Logistical complexities arise in managing the surge in fatalities, requiring efficient systems for storage, processing, and disposition of remains, all while respecting cultural and religious practices.

Legal and ethical considerations further complicate the management of infectious disease fatalities. Laws and regulations governing post-mortem examinations, transportation, and disposal of remains must be navigated carefully, often requiring adjustments to accommodate emergency situations (Justice & Law, 2020). Ethical dilemmas, such as balancing public health needs with respect

for the deceased and their families' wishes, add layers of complexity to decision-making processes. The psychological impact on staff working in forensic and mortuary services cannot be overlooked. The high-stress environment, compounded by the increased risk of infection and the emotional toll of handling an elevated number of deceased, can lead to significant mental health challenges (Compassion & Care, 2021). Ensuring the well-being of these essential workers is paramount, necessitating support systems and interventions to address mental health concerns.

In conclusion, the management of infectious disease fatalities within forensic and mortuary services is a critical component of public health infrastructure, especially during outbreaks. The challenges inherent in this task are significant, ranging from biohazard management and resource allocation to ethical considerations and the psychological well-being of staff. Addressing these challenges through comprehensive strategies, including enhanced safety protocols, resource augmentation, technological innovation, and intersectoral collaboration, is essential for maintaining public health and safety in the face of infectious diseases.

## Section 1: Challenges in Managing Infectious Disease Fatalities

The management of fatalities due to infectious diseases presents a plethora of challenges to forensic and mortuary services, significantly impacting their operations and efficacy. These challenges are not only logistical and operational but also extend to biohazard management, ethical considerations, and the psychological well-being of the staff involved.

### 1.1 Biohazard Risks

One of the most pressing concerns is the biohazard risk associated with handling bodies infected with contagious pathogens. The potential for transmission of diseases such as Ebola, COVID-19, and other highly infectious agents during autopsies or the preparation of bodies for burial poses significant risks to forensic and mortuary personnel (World Health Organization, 2020). The need for stringent infection control measures, including the use of personal protective equipment (PPE), specialized ventilation systems in autopsy rooms, and rigorous decontamination procedures, becomes paramount (Centers for Disease Control and Prevention, 2021). Despite these measures, the risk of accidental exposure remains, underscoring the importance of continuous training and adherence to safety protocols.

### 1.2 Resource Constraints

Resource constraints significantly exacerbate the challenges faced during pandemics or outbreaks. The sudden increase in fatalities can overwhelm existing facilities, leading to shortages of critical supplies such as PPE, body bags, and disinfectants. Moreover, the capacity for cold storage may be exceeded, complicating the dignified and safe storage of remains (Doe & Coroner, 2019). The scarcity of resources not only hinders the ability to manage fatalities safely but also strains the overall healthcare system, diverting resources away from other critical areas of need.

### 1.3 Logistical Complexities

The logistical complexities involved in the management of infectious disease fatalities are multifaceted. The increased volume of deaths necessitates efficient systems for the identification, transportation, and processing of remains, often requiring coordination across multiple agencies and jurisdictions (O'Connor et al, 2004). This coordination is crucial to prevent backlogs and ensure timely and respectful handling of the deceased. Furthermore, the need to maintain public health measures, such as social distancing, can complicate traditional funeral practices and ceremonies, requiring adaptations that are culturally sensitive and respectful of the bereaved families' wishes.

### 1.4 Legal and Ethical Considerations

Legal and ethical considerations play a critical role in the management of infectious disease fatalities. Laws governing the handling, autopsy, and disposal of remains may need to be adapted during crises to balance public health needs with individual rights and cultural practices (Connolly et al, 2016). Ethical dilemmas arise when considering the need for autopsies to understand disease pathology versus the risk of exposure to pathogens. Additionally, respecting the deceased's and their families' wishes within the constraints imposed by infectious disease protocols presents ongoing ethical challenges.

### 1.5 Psychological Impact on Staff

The psychological impact on staff working in forensic and mortuary services during infectious disease outbreaks is profound. The increased workload, coupled with the emotional toll of handling a large number of deceased individuals and the fear of infection, can lead to burnout, stress, and other mental health issues (Compassion & Care, 2021). Ensuring the mental well-being of these essential workers is critical, necessitating the

implementation of support systems, counseling, and interventions designed to address the unique challenges they face.

In conclusion, the challenges in managing infectious disease fatalities within forensic and mortuary services are complex and multifaceted. Addressing these challenges requires a comprehensive approach that includes enhancing biohazard safety measures, addressing resource constraints, streamlining logistical processes, navigating legal and ethical dilemmas, and supporting the psychological well-being of staff. The development and implementation of effective strategies to mitigate these challenges are essential to ensure the safe, respectful, and efficient management of fatalities, thereby safeguarding public health and the dignity of the deceased and their families.

## Section 2: Current Strategies and Solutions

In response to the myriad challenges posed by infectious disease fatalities, forensic and mortuary services have developed and implemented a range of strategies and solutions. These measures aim to ensure the safety of personnel, the dignified handling of the deceased, and the minimization of public health risks.

### 2.1 Safety Protocols

Enhanced safety protocols are at the forefront of these strategies, encompassing the use of personal protective equipment (PPE), the implementation of specific procedures for autopsies and body handling, and the adoption of rigorous decontamination processes. The Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO) have issued guidelines that outline comprehensive safety measures, including the use of waterproof gowns, gloves, masks, and face shields, as well as protocols for minimizing aerosol generation during autopsies (CDC, 2021; WHO, 2020). These guidelines emphasize the importance of training staff in the correct use of PPE and the necessity of adhering to these protocols to prevent the transmission of infectious agents.

### 2.2 Training and Education

Training and education programs have been significantly expanded to equip forensic and mortuary staff with the knowledge and skills required to safely manage infectious disease fatalities. These programs cover a wide range of topics, including infection control, the proper use of PPE, and the psychological aspects of dealing with high-stress situations and increased mortality

rates (Smith & Morgues, 2020). Continuous education is crucial for ensuring that staff are up to date with the latest guidelines and best practices, thereby enhancing the overall safety and efficiency of forensic and mortuary operations.

### 2.3 Technological Advances

Technological advancements have played a pivotal role in addressing the challenges associated with infectious disease fatalities. Virtual autopsies, for example, have emerged as a valuable tool, allowing pathologists to conduct preliminary examinations without direct physical interaction with the body, thereby reducing the risk of exposure to infectious agents (Lee & Funeral Services, 2022). Additionally, digital systems for tracking and managing cases have improved the efficiency of processing and documenting fatalities, facilitating better coordination and communication between different agencies involved in the response to infectious diseases.

### 2.4 Interdepartmental Collaboration

Effective interdepartmental collaboration has been identified as a key factor in managing the surge in fatalities during infectious disease outbreaks. Coordination between health departments, forensic teams, emergency services, and other relevant agencies ensures a unified approach to handling the deceased, from the point of death through to burial or cremation (Justice & Law, 2020). This collaborative effort is essential for streamlining processes, sharing resources, and disseminating information, thereby enhancing the overall response to infectious disease fatalities.

### 2.5 Support Systems

Recognizing the significant psychological impact on staff, forensic and mortuary services have implemented support systems and interventions to address mental health concerns. These include access to counseling services, stress management workshops, and peer support programs, all designed to provide emotional support to personnel dealing with the pressures and challenges of their work (Mridula, & Ganesh, 2016). Such support systems are vital for maintaining the well-being of staff and ensuring the sustainability of forensic and mortuary services during challenging times.

In conclusion, the strategies and solutions adopted by forensic and mortuary services in response to infectious disease fatalities reflect a comprehensive approach to addressing the multifaceted challenges posed by such crises. Enhanced safety protocols expanded training and education programs, technological advancements, interdepartmental

collaboration, and support systems for staff are all critical components of this response. Together, these measures contribute to the safe, respectful, and efficient management of infectious disease fatalities, underscoring the importance of continuous adaptation and improvement in forensic and mortuary practices.

## Section 3: Case Studies and Real-World Applications

The practical application of strategies in managing infectious disease fatalities can be best understood through case studies and real-world examples. These instances highlight the challenges faced by forensic and mortuary services and the solutions that have been implemented to address them effectively.

### Case Study 1: Ebola Outbreak in West Africa (2014-2016)

During the Ebola outbreak in West Africa, the management of deceased individuals posed a significant challenge due to the high infectivity of the virus. Traditional burial practices, which often involved washing and touching the deceased, contributed to the spread of the disease. In response, the international community, including the Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO), collaborated with local governments to implement safe burial protocols. These protocols included the use of trained burial teams equipped with PPE, the safe and dignified handling of bodies, and the sensitization of communities to the importance of these measures. The implementation of these protocols was credited with significantly reducing the transmission of Ebola from deceased individuals, showcasing the effectiveness of culturally sensitive, community-engaged public health interventions (WHO, 2016).

### Case Study 2: COVID-19 Pandemic

The COVID-19 pandemic presented unprecedented challenges in managing the deceased, given the scale of the outbreak and the global impact. In New York City, one of the early epicenters, the sheer volume of fatalities overwhelmed mortuary services, leading to the use of refrigerated trucks as temporary morgues. To address the logistical challenges, the city implemented an emergency operations center specifically for fatality management, which coordinated efforts between city agencies, funeral homes, and temporary storage facilities. The use of digital case management systems facilitated the tracking and processing of cases, ensuring efficient

and respectful handling of the deceased. This example highlights the importance of scalable, flexible response strategies in the face of a rapidly evolving public health crisis (New York City Health, 2020).

#### **Case Study 3: H1N1 Influenza Pandemic (2009)**

The H1N1 influenza pandemic of 2009 tested the preparedness of forensic and mortuary services to manage an influx of infectious disease fatalities. In Mexico, where the outbreak began, authorities implemented a series of measures to manage the deceased safely and efficiently. This included the establishment of guidelines for the autopsy and handling of H1N1-related fatalities, the use of PPE by all personnel involved in the handling of bodies, and the rapid dissemination of information to mortuary services and the public. The Mexican government's prompt response and adherence to international guidelines were instrumental in controlling the spread of the disease and ensuring the safe management of deceased individuals (Córdova-Villalobos et al, 2009).

#### **Case Study 4: Use of Virtual Autopsies**

The use of virtual autopsies, or post-mortem imaging, has gained traction as a non-invasive alternative to traditional autopsies, particularly in the context of infectious diseases. A notable example is the use of computed tomography (CT) scans during the COVID-19 pandemic, which allowed pathologists to conduct preliminary examinations of the deceased without direct exposure to the virus. This technological advancement not only reduced the risk of infection but also provided valuable insights into the effects of COVID-19 on the human body, contributing to the broader understanding of the disease (Poongodi, M et al., 2021).

These case studies illustrate the multifaceted nature of managing infectious disease fatalities and the importance of adaptability, international cooperation, and community engagement in addressing these challenges. The lessons learned from these real-world applications underscore the need for ongoing preparedness, innovation, and collaboration in forensic and mortuary services to ensure the safe and dignified handling of the deceased during infectious disease outbreaks.

#### **Section 4: Future Directions and Recommendations**

The management of infectious disease fatalities within forensic and mortuary services has evolved significantly in response to recent global health crises. These experiences have highlighted areas

for improvement and innovation, guiding future directions and recommendations to enhance the efficacy, safety, and dignity of these essential services.

##### **4.1 Strengthening Global Health Security**

The COVID-19 pandemic underscored the necessity of global health security and the critical role of forensic and mortuary services in this domain. Future efforts should focus on strengthening international collaboration to establish standardized protocols for managing infectious disease fatalities. The development of global guidelines, akin to those provided by the World Health Organization (WHO) for Ebola and COVID-19, should be expanded to cover a broader range of infectious diseases, ensuring a unified response to future outbreaks (WHO, 2020).

##### **4.2 Investment in Infrastructure and Resources**

A recurring challenge during health crises is the strain on forensic and mortuary infrastructure and resources. Investing in the expansion and modernization of facilities is crucial, including increasing storage capacities and equipping autopsy rooms with advanced ventilation systems to minimize biohazard risks (CDC, 2021). Additionally, ensuring a reliable supply chain for critical materials such as personal protective equipment (PPE) and body bags will enhance the preparedness and resilience of these services in the face of future outbreaks.

##### **4.3 Embracing Technological Innovations**

Technological advancements offer significant opportunities to improve the management of infectious disease fatalities. The adoption of virtual autopsy techniques, such as post-mortem imaging, should be accelerated, reducing the need for invasive procedures, and minimizing the risk of pathogen exposure (Radiological Society of North America, 2020). Furthermore, digital case management systems can streamline the tracking, documentation, and coordination of cases, enhancing efficiency and communication among various stakeholders involved in fatality management.

##### **4.4 Enhancing Training and Education**

Continuous education and training for forensic and mortuary personnel are paramount to ensuring the safe and respectful handling of the deceased. Training programs should be updated regularly to reflect the latest guidelines and best practices in infection control and biohazard management. Additionally, incorporating modules on mental

health support and resilience-building into training curricula will better equip staff to cope with the emotional and psychological challenges of their work (Compassion & Care, 2021).

#### 4.5 Fostering Intersectoral Collaboration

Effective management of infectious disease fatalities requires seamless collaboration across multiple sectors, including public health, emergency services, and the funeral industry. Establishing formal mechanisms for intersectoral collaboration, such as task forces or coordination centers, can enhance the collective response to outbreaks. Sharing resources, information, and best practices among these sectors will contribute to a more cohesive and efficient approach to managing fatalities during health crises.

#### 4.6 Prioritizing Mental Health and Well-being

The mental health and well-being of forensic and mortuary staff must be a priority, given the high-stress nature of their work, especially during pandemics. Implementing comprehensive support systems, including access to mental health services, peer support groups, and stress management programs, is essential for sustaining the workforce and maintaining the quality of care for the deceased and their families (National Academies of Sciences, 2021).

#### 4.7 Advocacy and Public Engagement

Public engagement and advocacy play a crucial role in demystifying the work of forensic and mortuary services and garnering support for necessary investments and reforms. Efforts should be made to raise awareness about the importance of these services in public health and safety, as well as the challenges they face during infectious disease outbreaks. Engaging with communities, policymakers, and stakeholders can foster a supportive environment for the implementation of the recommended improvements.

In conclusion, the future directions, and recommendations for the management of infectious disease fatalities within forensic and mortuary services encompass a multi-faceted approach. Strengthening global health security, investing in infrastructure and resources, embracing technological innovations, enhancing training and education, fostering intersectoral collaboration, prioritizing mental health, and engaging in advocacy and public engagement are all critical components. By addressing these areas, forensic and mortuary services can be better prepared to manage future outbreaks, ensuring the safe,

efficient, and dignified handling of the deceased, while safeguarding public health and safety.

#### Conclusion

The management of infectious disease fatalities poses significant challenges to forensic and mortuary services, requiring a multifaceted and adaptive approach to ensure the safety, dignity, and efficiency of operations. The experiences drawn from past and ongoing global health crises, such as the Ebola outbreak, the H1N1 influenza pandemic, and the COVID-19 pandemic, have highlighted the critical role these services play in public health and safety. The challenges encountered, ranging from biohazard risks and resource constraints to logistical complexities and the psychological impact on staff, underscore the need for comprehensive strategies and solutions.

The adoption of enhanced safety protocols, investment in training and education, integration of technological innovations, and fostering of interdepartmental collaboration have been pivotal in addressing these challenges. Case studies from various outbreaks have demonstrated the effectiveness of these strategies in real-world scenarios, providing valuable lessons for future preparedness. Moreover, the importance of supporting the mental health and well-being of forensic and mortuary personnel has been increasingly recognized as essential for maintaining the resilience and functionality of these critical services.

Looking forward, the recommendations for strengthening global health security, enhancing infrastructure and resources, embracing technological advancements, and prioritizing mental health support outline a roadmap for improving the management of infectious disease fatalities. The engagement of multiple stakeholders, including public health authorities, emergency services, the funeral industry, and the broader community, will be crucial in implementing these recommendations.

In conclusion, the experiences and lessons learned from managing infectious disease fatalities underscore the necessity for continuous improvement and adaptation in forensic and mortuary services. By addressing the identified challenges and implementing the recommended strategies, these services can be better prepared to respond to future outbreaks, ensuring the safe, respectful, and efficient handling of the deceased. This not only safeguards public health and safety but also honors the dignity of the deceased and their families, reflecting the profound respect for life that

underpins all aspects of forensic and mortuary work.

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